

WARRANTY PROCESS

To successfully submit a warranty claim please follow the steps below:

Step 1:

Complete a Bush-Whacker pre-approval Warranty form BEFORE any work has been done to the unit. If applicable, please also submit photos of the defective part. (Any work done prior to Bush-Whacker's approval may be denied no exceptions!)

Step 2:

Send completed form to Parts@bush-whacker.com or fax it to 501-945-0072

NOTE: If customer needs immediate attention, place "HOT" in the subject line of the email or on the form itself.

Step 3:

Within 24 hours, Bush-Whacker will give notification on the claim status. If claims are approved, a course of action will be explained.

**PLEASE SEE FOLLOWING PAGE FOR MAXIMUM
LABOR TIMES/RATES**



Bush-Whacker®

TOUGH ON GRASS, EASY ON YOUR WALLET

LABOR RATE \$75.00 PER HOUR

PART	MAXIMUM HOURS
REPLACE DRIVESHAF	30 MINUTES
REPLACE DRIVESHAF CLUTCH	1 HOUR
CLUTCH DISK	30 MINUTES
DRIVESHAF TUBING	1 HOUR
DRIVESHAF YOKE	1 HOUR
DRIVESHAF U-JOINTS	1 HOUR
DRIVESHAF SHIELDING	30 MINUTES
REPLACE GEARBOX	1 HOUR
GEARBOX SEALS	1 HOUR
GEARBOX SHAFT(INPUT/OUTPUT)	2 HOURS
GEARBOX BEARINGS	2 HOURS
STUMP JUMPER	1 HOUR
CYLINDERS	30 MINUTES
HOSES	15 MINUTES
AXLE ARM	45 MINUTES
PIVOT	1 HOUR 30 MINUTES
HUBS	45 MINUTES
HUB BEARINGS	30 MINUTES
HUB SEALS	45 MINUTES
TONGUE	1 HOUR
CLEVIS	15 MINUTES
SWIVEL	15 MINUTES
SPRINGS	10 MINUTES
PLUNGER	20 MINUTES
LEVEL ROD	30 MINUTES